



Commercial & Industrial Web Based Software

For Low Voltage Contractors & Systems Integrators

Built by contractors, for contractors.

Access control, intrusion, CCTV, fire alarm, A/V: your customers' systems live on for years after the install, and the contractor who can pull up the record wins the service call. Blackhawk keeps every panel, recorder, camera list, and config file in one secure web-based system your techs can open from a phone on the jobsite.

Sensitive data stays protected: passcodes and config downloads are gated behind a Security Technician role, masked on screen, and withheld from anyone without clearance.

What you can manage



Access Control

Controllers, config files, and authorized user lists per site



Security & Intrusion

Panel records with device lists and protected passcodes



CCTV

Recorders with camera lists, installed hard drives, and CSV import



Audio / Visual

A/V controller records open to your whole team



Gate Systems

Gate operators and controls with full documentation



Fire Alarm

NFPA-72 records of completion and inspection reports



Fire Suppression

Inspection engine covering suppression systems as paid add-ons



IT & Network Assets

11 IT asset types: switches, servers, WAPs, cameras, and more



Test Equipment

Tool registry with calibration due dates and automated reminders



CRM

Track prospects, contacts, follow-ups, and your sales pipeline



Time Clock

Simple employee time entry from any device



Employees & Safety

Employee records, safety meetings, and completion tracking

How it works



1. Sticker it

Put a Blackhawk QR sticker on every asset. Each sticker is registered to that exact record.



2. Scan, inspect, log

Scan with any phone and the record opens: complete the checklist, log the service, snap a photo, done.



3. Reports come to you

Automated email reports keep the office ahead of expirations, inspections, and activity.

Every account includes

- ✓ QR codes for every asset, scan to open the record
- ✓ Printable inspection checklists and reports
- ✓ Photo, document, and config file uploads on every record
- ✓ Works on phones and tablets, installable as a mobile app
- ✓ Role-based security: passcodes masked and server-protected
- ✓ Automated weekly and annual email reports
- ✓ Full activity logs, every change is tracked
- ✓ Secure hosted service, nothing to install or back up

Federal Job Search, Paid add-on



Every morning, our system automatically searches SAM.gov for new federal contract opportunities matched to your trade and delivers them straight to your inbox. Outage-aware retries and automatic catch-up mean you never miss a posting day. Federal work finds you, before your competition sees it.

See it for yourself

We will show you the system live, loaded with the kind of sites you service every day. Book a demo or request more information and we will get right back to you.

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